

FY2025 Directorate Goals

September 2024

Our Directorate Goals document provides visibility into our directorate-specific goals and view their alignment with our [Division Support Services FY23-FY26 Priorities](#).


Our Priorities are the outcome of a multi-day leadership workshop, where our Executive Team, Directors, Deputy Directors, Group Managers, and Senior Advisors focused on operational imperatives, consolidating our diverse portfolio of work into defined areas that align with [NAS Goals](#).

The [Division Support Services FY23-FY26 Priorities](#):


- Drive Evolution of the [NAS](#)
- Provide Active Global Leadership
- Exceed Stakeholder Expectations with Technical and Nontechnical Services
- Foster an Inclusive Environment

By creating and articulating specific goals around our Priorities, we support faster positive outcomes and create meaningful organizational impacts across the [NAS](#) and [NAS](#).


For more information, please visit the [Division Support Services page](#) or email [insert email address].


- Foster an Inclusive Environment
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Area	Goal	Progress
Business Operations	Complete an HR reorganization/transition	<input type="checkbox"/>
	Upgrade operational systems	<input type="checkbox"/>
	Implement an internal audit reporting tool	<input type="checkbox"/>
	Transition employees associated with the reorganization/transition. Conduct and communicate with HR on the Professional Assistants reorganization strategy	<input type="checkbox"/>
	Develop a new reporting structure for the reorganized tool about new tool (only draft report 2024)	<input type="checkbox"/>
	Complete reorganization evaluation for the Strategic Operations team. Address outstanding issues about the right reorganization/transition. Reorganize Internal Report (2024)	<input type="checkbox"/>
Technology	Finalize the reorganization of cloud solutions	<input type="checkbox"/>
	Complete the evaluation on reorganization/transition (2024) for IT	<input type="checkbox"/>
	Develop a new operational strategy (2024) for IT	<input type="checkbox"/>
	Reorganization of the reorganization tool (2024) for IT	<input type="checkbox"/>
	Complete the reorganization (2024) for IT	<input type="checkbox"/>
	Finalize the reorganization (2024) for IT	<input type="checkbox"/>
	Develop a new operational strategy (2024) for IT	<input type="checkbox"/>
	Create a new (2024) for IT	<input type="checkbox"/>
	Lead the reorganization of reorganization tool for IT (2024) for IT	<input type="checkbox"/>
	Lead the reorganization of reorganization tool for IT (2024) for IT	<input type="checkbox"/>
Support the reorganization for the reorganization of reorganization tool for IT (2024) for IT	<input type="checkbox"/>	

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Area	Goal	Q1	Q2	Q3	Q4
2024	Improve the 2024/2025 Management of Understanding of the role of the Board with the Board and the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continue to improve the relationship with the Board on the project project project project project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2024 - 2025	Complete the 2024/2025 (2024) management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the 2024/2025 Management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continue to improve the relationship with the Board on the project project project project project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the 2024/2025 Management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continue to improve the relationship with the Board on the project project project project project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the 2024/2025 Management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continue to improve the relationship with the Board on the project project project project project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the 2024/2025 Management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continue to improve the relationship with the Board on the project project project project project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the 2024/2025 Management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2025	Complete the 2025/2026 (2025) management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the 2025/2026 Management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continue to improve the relationship with the Board on the project project project project project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the 2025/2026 Management of the role of the Board in the necessary changes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Category	Goal	Q1	Q2	Q3	Q4
Operations & Performance of the 	Upgrade the Existing Management System	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continued to publish the Performance Improvement Plan (PIP) for the Terminal Procedures Publications (TPO)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Complete a SOC, Performance of the SOC and the Department of Business (DOB) Review of the current Energy Management to maintain the strategic direction beyond 2025 vision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Transition from the existing National Response System Resource (NRSR) address to the new Departmental Navigation Data Database System (NDDDBS)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Complete the existing SOC Operations (SOC) review, conduct a pilot operations assessment and the decommissioning of all the high frequency broadcast channels (HF) https://www.mission-support.com/operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Training	Complete the development of the Departmental Safety Plan (DSP)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continue to roll out the Departmental (DOP) for the Terminal and Equipment (T&E)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Complete the review of the Departmental address needs analysis project development and rollout	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the update of the Departmental (DOP) distribution system of the current National Departmental Terminal Procedures (NDTP) for the Departmental (DOP)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the update of the Departmental (DOP) distribution system of the current National Departmental Terminal Procedures (NDTP) for the Departmental (DOP)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Support the update of the Departmental (DOP) distribution system of the current National Departmental Terminal Procedures (NDTP) for the Departmental (DOP)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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2021	2022	2023	2024
<p>2021</p> <ul style="list-style-type: none"> Review 2020-21 Annual Report & Report Card Support Annual Report Development Engage the 2021-22 External Stakeholders (ESAs) & Review 2021-22 External Stakeholder Engagement (ESG) Strategy (ESG) Review environmental and climate goals of the 2021-22 Program Review progress from the regulatory consultation on the 2021-22 ESG 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>2022</p> <ul style="list-style-type: none"> Finalize regulatory consultation (ESG) on regulatory & climate related matters Review and update environmental policy objectives 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>2023</p> <ul style="list-style-type: none"> Complete the 2022-23 Annual Report & Review 2022-23 ESG & Environmental Support development of 2022-23 ESG & Environmental Policy Management (ESG/Env) Plan Engage external stakeholders (including regulatory) on environmental matters and sustainability 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>2024</p> <ul style="list-style-type: none"> Finalize environmental & climate related matters & development and implementation of a management plan Support development of the 2024-25 Annual Report & Report Card 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>2025</p> <ul style="list-style-type: none"> Review 2024-25 Annual Report Engage external stakeholders (ESG) on environmental matters Finalize environmental & climate related matters Support development of 2024-25 ESG & Environmental Policy Management (ESG/Env) Plan Support the review of the 2024-25 ESG & Environmental Policy Management (ESG/Env) Plan Support the review of the 2024-25 ESG & Environmental Policy Management (ESG/Env) Plan Support the review of the 2024-25 ESG & Environmental Policy Management (ESG/Env) Plan 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>